



# Three good reasons to only order spare parts online

Take advantage of the benefits of ordering online and save an additional 2%\* on the already low prices for branded spare parts in the 24-hour online shop

### Your advantages:

- Safer: Identify the required components easily and safely in the EPOS (Electronic Parts Ordering System) spare parts database.
- Faster: EPOS transfers the identified components directly to our spare parts online shop, where you can find them around the clock and can order directly.
- $\hbox{-} \quad \text{Cheaper: With every online order you get an additional $2\%$^{\star}$ discount on all parts ordered and save even more.}$



















# Find the correct spare parts quickly and easily:

# Step 1: EPOS portal



For vehicles already stored in the portal, **EPOS** shows the ones with installed components. This simplifies the precise identification of the correct components for your order.



Step 2: Spare Parts Online Shop



Pre-selected components in EPOS are sent directly to the **Spare Parts Shop**. You save yourself a double search and avoid errors when transferring the data.



If necessary, you will receive further information about the components and can add additional items to the order. You can assign each item in the order its own delivery destination. You retain full transparency in the ordering process and have an **up-to-date order status at all times**.

Log in to **EPOS** with your **personal login:** 

### http://epos.cargobull-serviceportal.de

If you are logging in for the first time, create a new account. (https://www.cargobull-serviceportal.de/applications/serviceportal/Registration.aspx).

**Select the desired vehicle:** Enter the chassis number in the EPOS search mask at the top to only display relevant results. You can find the **chassis number** e.g. B. on the nameplate on the front wall of the vehicle.



Follow the navigation until you have found the components you need. Place the **desired components in the shopping cart.** 

**Switch** to the Schmitz Cargobull **Spare Parts Shop:** https://cargobull-serviceportal.de

Your shopping cart will be **automatically taken over from EPOS.** You can now check the order and edit it if necessary.

**Your prices are displayed here** and all relevant information for the ordering process, such as stored billing and delivery addresses, is provided. Your history is also available. If necessary, all information can be updated and adjusted.

When ordering, the **online discount of 2 %\*** is automatically deducted from the list price.

As a rule, the required components are **delivered within 24 hours.** 









EPOS-Portal

Spare Parts Shop